



Chief Jeffrey B. Norman

Chief Jeffrey B. Norman was appointed to the Milwaukee Police Department in 1996. As an officer, Chief Norman served in District 1, District 2, and the Technical Communications Division until his promotion to detective in 2002. As a detective, he served in the Robbery Division, Violent Crimes Division and Homicide Division until his promotion to lieutenant in 2010. As a lieutenant, he served in the Property Crimes Division, Metropolitan Division (Robbery Task Force, Homicide Unit and Cold Case Unit) and District 5 as the dayshift commander. Promoted to captain in 2017, he commanded the Inspections Division and District 3. In 2020 he was promoted to Assistant Chief.

Chief Norman was the executive commander of the Criminal Investigation Bureau. The Criminal Investigation Bureau oversees the Homicide, Special Investigation, Violent Crimes, General Crimes, Sensitive Crimes, Fusion and Forensic Divisions. Chief Norman was the former commander of District 3; where he instituted robust community engagement for his team, a mission he still holds today. Chief Norman was also the former commander of the Inspections Division. The Inspections Division operates the Inspection, Accreditation, Audit and CJIS Compliance Units. Chief Norman oversaw the Wisconsin Law Enforcement Accreditation Group (WILEAG) accreditation standards for the department and ensures districts and divisions are regularly audited and inspected for compliance according to departmental policies and procedures, national law enforcement best practices, and federal, state and local law.

On December 23, 2020, he was appointed to serve as the Acting Chief of the Milwaukee Police Department.

On November 15, 2021, Chief Norman was sworn in as the Chief of the Milwaukee Police Department.

Chief Norman holds a Bachelor of Science degree in Criminal Justice from the University of Wisconsin-Milwaukee, a Masters of Public Administration degree from Kaplan University and a Juris Doctor degree from Marquette University Law School. Chief Norman is the Central Region representative for the Major Cities Chiefs Association, a graduate of the FBI LEEDA's Executive and Command Institutes, Southern Police Institute's Chief Executive Leadership, International Associations of Chiefs of Police's Leadership in Police Organizations. He has also completed the 68th Session of the Police Executive Research Forum - Senior Management Institute for Police (SMIP) in Boston, MA and the 45th Session of the FBI National Executive Institute.

Chief Norman is married to a wonderful wife and they have two beautiful and intelligent children. He is also a Sapphire Life Member of Phi Beta Sigma Fraternity, Inc.